



# Hamlet Court

# Accessibility Guide

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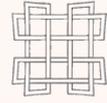




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# A Warm Welcome

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At the Hamlet Court Hotel, we are committed to providing the warmest of welcomes to all our guests.

This Access Welcome Guide provides information and inspiration to help you get the most of your stay and explore the area.

At the Hamlet Court Hotel, we want all our guests to feel at home and enjoy every minute of their stay. We take the greatest care to ensure that every aspect of your visit is memorable and enjoyable: whether it's sampling the delicious food in our bar and restaurants relaxing in our hotel, or exploring the local area.

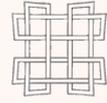
Our dedicated team are known for their friendly approach and customer service and are trained to not only meet, but to exceed your expectations. We are especially committed to ensuring that we are accessible for a wide range of visitors, and have put this Access Welcome Guide together to help you plan a stay which meets your individual needs.

We hope that this Access Welcome Guide gives you the information that you need to plan a stay. If we have not covered your access needs in this document, please contact us on 046-9541200 or email us at: [reservations@thehamlet.ie](mailto:reservations@thehamlet.ie) so that we can discuss your requirements. We would be delighted to offer our assistance wherever we can.

We look forward to meeting you and offering you the warmest of Hamlet Court welcomes!

John O'Neill  
General Manager.

# Contact Information



Hamlet Court  
HOTEL

To speak to a member of our team, please get in touch with us via telephone or email and we will be happy to help.

Contact us by telephone on: +353(0)46 9541200

Contact us by email on: [reservations@thehamletcourt.ie](mailto:reservations@thehamletcourt.ie)

## Getting Here

<b>Car</b>	<p>If you are arriving by car and using a SatNav, our Eircode is A83 WC04</p> <p>The Hamlet Court Hotel has its own private car park with three accessible parking spaces at the back door.</p>
<b>Bus</b>	<p>The nearest bus stop is just on the main road of Johnstownbidge right next to the hotel, this stop runs the 120c going from Tullamore to Enfield.</p> <p>There is also the 115 in Enfield which runs from Mullingar to Dublin, this stop is 2.5 km away.</p>
<b>Train</b>	<p>The nearest train station to the hotel is Enfield Train Station which is 2.7 km away.</p>
<b>Taxi</b>	<p>Please contact reception for contact numbers for local taxi drivers.</p>
<b>Airport</b>	<p>The nearest airport to the hotel is Dublin airport which is 40 km from the hotel. Readily accessible through the nearby M4 motorway.</p>

# Key Accessibility Features

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## Parking

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Fig.1 - Accessible Parking on Site

There are three designated accessible parking spaces available at the back door of the hotel directly next to one of the main entrances as seen above.

**Step-free route with firm surface from car park entrance:**

There is a step-free route with a firm surface from the parking to the main entrance.



# Building Entrance

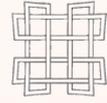
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Fig.2 - Back Entrance

## Step-Free Entrance

There is step-free access to both the front and back entrances.



# Access to Public Areas

Step-free access to all or most of our areas.

There is a step-free access from the entrance to the following areas:

- Reception area
- Restaurant
- Bar
- Meeting Rooms
- Accessible Toilet
- Accommodation Rooms

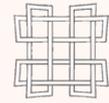
Lift:

There is a lift available to the first floor bedrooms. An evacuation chair is available in case of emergency.

- Door width of lift 80 cm
- Internal width of lift 100cm
- Internal depth of lift 138 cm



Fig.3 - Elevator



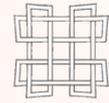
# Restaurant and Bar



Fig.4 - Restaurant

Fig.5 - Bar

<b>Wheelchair- Accessible Food and Beverage Outlet</b>	Our wheelchair accessible restaurant and bar, situated on the ground floor, has step-free access.
<b>Quieter table</b>	A table located in a quieter area is available, where noise is minimised.
<b>Table service as standard or on request</b>	Table service is available as standard.
<b>Dietary requirements catered for:</b>	<p>We offer a selection of food for the following dietary requirements:</p> <ul style="list-style-type: none"><li>• Gluten free</li><li>• Lactose free</li><li>• Vegan</li><li>• Vegetarian</li></ul> <p>Please discuss with serving staff who can assist you during your visit, or telephone in advance to discuss your requirements.</p>



# Bedrooms and Bathrooms - General

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## Ground floor bedrooms with en-suite bathroom

We have ground floor bedrooms as well as bedrooms on the first floor, all with an en-suite bathroom.

There is a lift available to access the bedrooms on the first floor with select rooms offering a walk in shower, please contact reception in advance should it be required due to availability.

# Bedrooms and Bathrooms - Accessible

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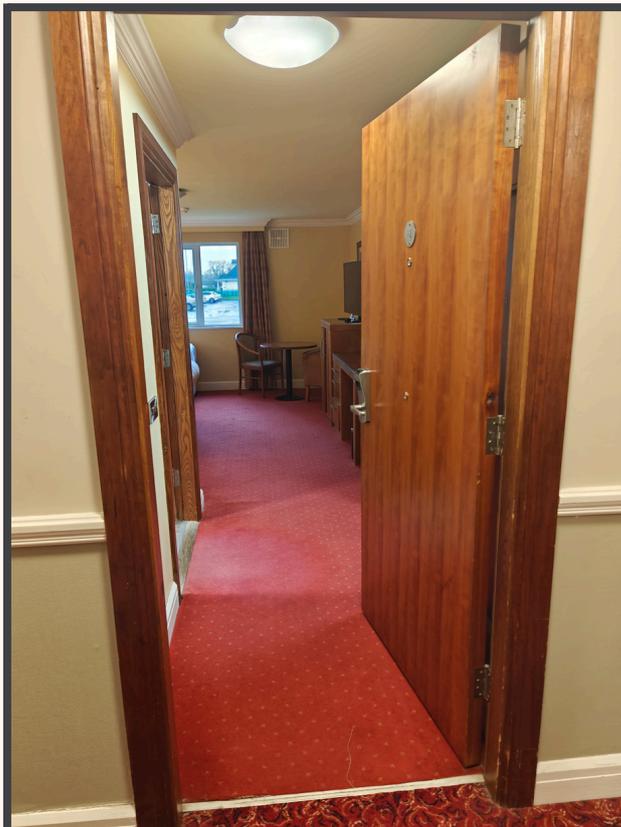


Fig.6 - Accessible Bedroom Entrance



Fig.7 - Accessible Bedroom Bathroom

## Wheelchair Accessible Room

Door Measurement 85 cm

Widest free space at the side of the bed  
100 cm

Height of bed from floor to top of  
mattress 70 cm

## Wheelchair Accessible Bathroom

Width of en suite accessible bathroom  
door 85 cm

# Customer Service and Safety

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We take pride in providing the very best service to all our customers at all times. We continually monitor and improve our access services, based on customer feedback and regular staff briefings.

Our services include:

- We offer 24-hour reception call service.
- We offer room service.
- Free Wi-Fi is available throughout the hotel.
- Our staff are trained to serve customers with access requirements.
- We have a defibrillator on site located at reception.
- We can provide assistance to guests that require any assistance to reach their room, if requested and help with your luggage.

## Assistance/guide dogs

- Assistance and guide dogs are allowed and welcome on our premises.
- We provide water bowls for assistance/guide dogs.